UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



User Manual

Request Value Estimate of Accident Damage Service

V 1.0 2025

- 1. Open MOEI website: https://www.moei.gov.ae
- From the home page, go to "Services" menu, then choose "Infrastructure services" then select "Federal Roads".

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Nost used services All Services My Fav Search by a service keyword Q Value Estimate of Accident Damages Submit a report to the accident's perpetrators about the damages	♦ Emergency / Urgent Maintenance Service This service allows the beneficiary from federal entities to apply for	Issuing Non-Objection Certificate This service allows customers to issue a non-objection certificate for	And Inquiry Petroleum Products Trading Participate in engineering project This service allows contractors and consultants of engineering projects

3. Then it will redirect you to the Login page, you can login using UAE PASS.

Login to your account
Sign in with UAE PASS
OR
Don't have an account?
Sign up with UAE PASS
A single trusted digital identity for all citizens, residents and visitors.
For more information please check the user manual from Here

4. Fill the service application form and Upload the needed documents & Submit the request by clicking on "Submit" button, or you can click on "Save and Continue Later" to save the request and modify it later before sending it to the Ministry.

Request Value	Estimate of Accident Damage	
۲	 The customer is responsible for the information he/she Service User Guide (pdf 0.59 MB) さ 	provides, please make sure that all the details are correct to get the best of our services.
	Applicant Information	
	Full Name / caused the accident *	Phone Number *
	Full Name / caused the accident E-mail *	Phone Number Alternative Phone
	E-mail	please add e.g.0097150xxxxxx
	Police Report	
	Select or drag and drop files here (jpg.jpeg.png.bmp.gif.pdf) extensions are allowed with maximum	4 file(s) and up to 5 MB of size.
	Police Reports	
75% Form Completion		Save and Continue Later Submit D Back

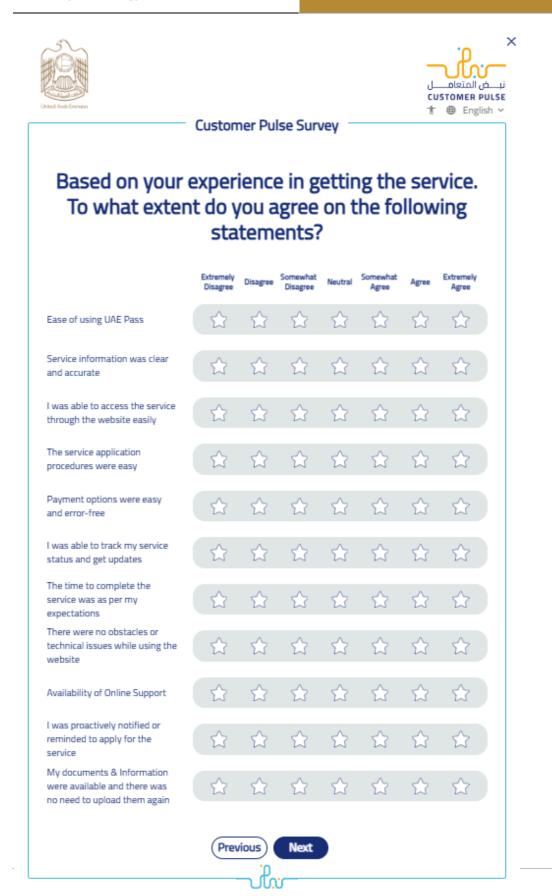
- 5. When the request is completed and the value of the accident damages is determined by the ministry, then the Accident Damage Report will be sent automatically to the customer by email, to pay the fees through the electronic service by going to the "My payment" in end user dashboard.
- 6. Upon paying the fees, the Clearance Certificate will be automatically issued and sent to the customer by email. Also, you can find, view and download all your reports, certificates and receipts from the end user dashboard.

My Application/My Payment:

7. Fill the Customer pulse survey about the eService, when the following pop-up shows up:

United Arab Environ				er Puls ed are you		ey service? *		LIDIZIONER P Engli	ULSE
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	Extremely Dis:	atisfied		Next		Extre	mely Satisfied		

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	Customer Pulse Survey	
	Is there anything else you would like to share with us?	
	Please select	
	2000 characters lefts	
	Kindly provide your mobile number for follow up	
	Previous Submit	